

## 2025 Current Fiscal Year Report: Commercial Customs Operations Advisory Committee

Report Run Date: 06/28/2025 06:09:32 AM

### 1. Department or Agency

Department of Homeland Security

### 2. Fiscal Year

2025

### 3. Committee or Subcommittee

Commercial Customs Operations  
Advisory Committee

### 3b. GSA

### Committee No.

2564

### 4. Is this New During Fiscal Year?

### 5. Current Charter

### 6. Expected Renewal Date

### 7. Expected Term Date

No 05/24/2024 05/24/2026

### 8a. Was Terminated During Fiscal Year?

### 8b. Specific Termination Authority

### 8c. Actual Term Date

No

### 9. Agency Recommendation for Next Fiscal Year

### 10a. Legislation Req to Terminate?

### 10b. Legislation Pending?

Continue

Not Applicable

Not Applicable

### 11. Establishment Authority

Statutory (Congress Created)

### 12. Specific Establishment Authority

### 13. Effective Date

### 14. Committee Type

### 14c. Presidential?

Pub.L. 114-125

04/01/2016

Continuing

No

### 15. Description of Committee

Non Scientific Program Advisory Board

### 16a. Total Number of Reports

No Reports for  
this Fiscal Year

### 17a.

Open

0 17b. Closed0 17c. Partially Closed0 Other Activities0 17d. Total0

### Meetings and Dates

No Meetings

Current Next  
FY FY

<b>18a(1). Personnel Pmts to Non-Federal Members</b>	\$0.00	\$0.00
<b>18a(2). Personnel Pmts to Federal Members</b>	\$0.00	\$0.00
<b>18a(3). Personnel Pmts to Federal Staff</b>	\$0.00	\$0.00
<b>18a(4). Personnel Pmts to Non-Member Consultants</b>	\$0.00	\$0.00
<b>18b(1). Travel and Per Diem to Non-Federal Members</b>	\$0.00	\$0.00
<b>18b(2). Travel and Per Diem to Federal Members</b>	\$0.00	\$0.00
<b>18b(3). Travel and Per Diem to Federal Staff</b>	\$0.00	\$0.00
<b>18b(4). Travel and Per Diem to Non-member Consultants</b>	\$0.00	\$0.00
<b>18c. Administrative Costs (FRNs, contractor support, In-person/hybrid/virtual meetings)</b>	\$0.00	\$0.00
<b>18d. Other (all other funds not captured by any other cost category)</b>	\$0.00	\$0.00
<b>18e. Total Costs</b>	\$0.00	\$0.00
<b>19. Federal Staff Support Years (FTE)</b>	0.00	0.00

**20a. How does the Committee accomplish its purpose?**

The work of the Committee helps ensure that the trade community is well informed of CBP trade transformation policies and programs helps ensure compliance and promote continued CBP-Trade partnerships. This collaboration enables CBP to incorporate feedback from the private sector into key initiatives, lessening the negative impact of new programs and ensuring that CBP and the trade advance toward a

common goal. Issues addressed by the Committee included the following: 1) Trade Modernization and Trade Transformation Initiatives such as 21st Century Customs Framework, Centers of Excellence and Expertise and Broker Regulations; 2) Trade Enforcement and Revenue Collection in the areas of Intellectual Property Rights Enforcement and Bonds; 3) Global Supply Chain including Cross-Border Initiatives; 4) Trusted Trader Partnership Initiatives and Incentives; 5) One U.S. Government at the Border which includes a One U.S. Government Approach; and 6) Export and Outbound processes including reviewing the use of advance data for exports and exports manifest.

**20b. How does the Committee balance its membership?**

According to the Trade Facilitation and Trade Enforcement Act of 2015, the COAC consists of 20 individually appointed members, two government Co-Chairs and two government Deputy Co-Chairs. The Co-Chairs shall be the Commissioner of CBP and the Treasury Assistant Secretary for Tax Policy or their delegees. The Deputy Co-Chairs will be the Under Secretary for Strategy, Policy & Plans (DHS) and the Director of U.S. Immigration and Customs Enforcement. The COAC members are appointed by and serve at the pleasure of the Secretary of the Treasury and the Secretary of Homeland Security. Members are drawn from the trade or transportation community served by CBP or others who are affected by CBP commercial operations and related functions. The members shall represent the interests of either importers/exports (and their agents) or those associated with the carriage of international freight. The membership is selected by the following categories: region, sector, industry type,

and recommendation references. Members represent the viewpoint of their respective industry segment and are not Special Government Employees as defined in 18 U.S.C. § 202(a). In addition, the members shall be selected to avoid geographic or regional concentration. Members shall not be paid compensation.

**20c. How frequent and relevant are the Committee Meetings?**

The advisory committee met four times for FY24. The purpose of the meetings is to share the work the COAC has been engaged in, deliberate and vote on the recommendations made to the agency, and give the public an opportunity to comment on the recommendations.

**20d. Why can't the advice or information this committee provides be obtained elsewhere?**

The Committee is statutorily mandated by the Trade Facilitation and Trade Enforcement Act of 2015. It would be difficult, if not impossible, to obtain such a broad variety of viewpoints from such well qualified individuals in any other single forum. CBP continues to seek advice from the trade community on trade security and facilitation policies and initiatives. COAC provided recommendations for Export Modernization, Forced Labor, In-Bond Modernization, Trusted Trader Partnerships, Intellectual Property Rights, and 21st Century Customs Framework,

**20e. Why is it necessary to close and/or partially closed committee meetings?**

N/A

**21. Remarks**

Meetings were public.

## Designated Federal Officer

George Bogden Executive Director, Office of  
Trade Relations

Committee Members	Start	End	Occupation	Member Designation
Arvelo, Ivan	01/17/2024	01/27/2026	Homeland Security Investigations	Regular Government Employee (RGE) Member
Barber, Brian	01/14/2022	01/17/2026	Willson International	Representative Member
Brzozowski, Christa	01/17/2024	01/17/2026	Department of Homeland Security	Regular Government Employee (RGE) Member
Cook, Angela	01/14/2022	01/17/2026	General Motors Tax Staff - Global Customs	Representative Member
Corn, David	01/14/2022	01/17/2026	Comstock & Theakston, Inc.	Representative Member
Gould, William	01/14/2022	01/17/2026	Flexport	Representative Member
Hodges, Mary	01/14/2022	01/17/2026	Lonza	Representative Member
Litman, Heather	01/14/2022	01/17/2026	Grunfeld, Desiderio, Lebowitz, Silverman & Klestadt LLP	Representative Member
Miller, Troy	11/12/2022	01/17/2026	U.S. Customs and Border Protection	Regular Government Employee (RGE) Member
Novak, Kerry	01/14/2022	01/17/2026	Emerson Electric Company	Representative Member
Paisley, Dan	01/17/2024	01/17/2026	U.S. Department of Treasury	Regular Government Employee (RGE) Member
Pojar, Julie	01/14/2022	01/17/2026	Kohler	Representative Member
Roller, Cynthia	01/14/2022	01/17/2026	Caterpillar, Inc.	Representative Member
Seelig, Craig	01/14/2022	01/17/2026	WiseTech Global, Inc.	Representative Member
Simmons, Stephen	01/14/2022	01/17/2026	The Kansas City Southern Railway Company	Representative Member
Skinner, Travis	01/14/2022	01/17/2026	Amazon	Representative Member
Zehner, Matthew	01/14/2022	01/17/2026	Roanoke Insurance Group, Inc.	Representative Member

## Number of Committee Members Listed: 17

### Narrative Description

The COAC advises the Secretaries of the Department of the Treasury (Treasury) and the Department of Homeland Security (DHS) on the commercial operations of U.S. Customs and Border Protection (CBP) and related Treasury and DHS functions. In accordance with section 109 of the Trade Facilitation and Trade Enforcement Act of 2015, the COAC:1. advises the Secretaries of the Treasury and DHS on all matters involving the commercial operations of CBP, including advising with respect to significant changes that are proposed with respect to regulations, policies, or practices of CBP;2. provides recommendations to the Secretaries of the Treasury and DHS on improvements to the commercial operations of CBP;3.collaborates in developing the agenda for COAC meetings; and 4. performs such other functions relating to the commercial operations of CBP as prescribed by law or as the Secretaries of the Treasury and DHS jointly direct.

### What are the most significant program outcomes associated with this committee?

Checked if  
Applies

Improvements to health or safety	<input type="checkbox"/>
Trust in government	<input checked="" type="checkbox"/>
Major policy changes	<input checked="" type="checkbox"/>
Advance in scientific research	<input type="checkbox"/>
Effective grant making	<input type="checkbox"/>
Improved service delivery	<input checked="" type="checkbox"/>
Increased customer satisfaction	<input checked="" type="checkbox"/>
Implementation of laws or regulatory requirements	<input checked="" type="checkbox"/>
Other	<input type="checkbox"/>

### Outcome Comments

Not Applicable

### What are the cost savings associated with this committee?

Checked if Applies

None	<input type="checkbox"/>
Unable to Determine	<input checked="" type="checkbox"/>
Under \$100,000	<input type="checkbox"/>
\$100,000 - \$500,000	<input type="checkbox"/>
\$500,001 - \$1,000,000	<input type="checkbox"/>
\$1,000,001 - \$5,000,000	<input type="checkbox"/>
\$5,000,001 - \$10,000,000	<input type="checkbox"/>
Over \$10,000,000	<input type="checkbox"/>
Cost Savings Other	<input type="checkbox"/>

### **Cost Savings Comments**

Due to the nature of COAC recommendations cost savings are unable to be quantified but there are definitely cost savings to CBP, other government agencies and to the international trade community.

### **What is the approximate Number of recommendations produced by this committee for the life of the committee?**

767

### **Number of Recommendations Comments**

There were 84 COAC recommendations approved during FY24. The recommendations were broken out in the following subcommittees: 1). Intelligent Enforcement - recommendations pertained to Forced Labor, Antidumping and Countervailing Duty, and Intellectual Property Rights. 2). Secure Trade Lanes – recommendations pertained to Centers, Cross Border Recognition, De Minimis, Export Modernization, Foreign Trade Zone/Warehouse, Pipeline, and Partnership Programs and Industry Engagement. 3). Next Generation - recommendations pertained to ACE 2.0, Broker Modernization, Customs Interagency Industry, Modernized Entry Processes and Passenger Air Operations. 4) Rapid Response-recommendations pertained to USMCA.

### **What is the approximate Percentage of these recommendations that have been or will be Fully implemented by the agency?**

19%

### **% of Recommendations Fully Implemented Comments**

For FY24, 57.10% of the recommendations are being evaluated for feasibility as they may require regulatory changes. An additional 11.21% of the recommendations were deemed advisory in nature.

**What is the approximate Percentage of these recommendations that have been or will be Partially implemented by the agency?**

12%

**% of Recommendations Partially Implemented Comments**

CBP continues to evaluate and determine the feasibility of COAC recommendations.

**Does the agency provide the committee with feedback regarding actions taken to implement recommendations or advice offered?**

Yes ☒ No ☐ Not Applicable ☐

**Agency Feedback Comments**

CBP provides feedback on the recommendations throughout the term through meetings with the subcommittees, and through documented quarterly updates on an excel schedule of COAC recommendations.

**What other actions has the agency taken as a result of the committee's advice or recommendation?**

Checked if Applies

Reorganized Priorities	<input type="checkbox"/>
Reallocated resources	<input checked="" type="checkbox"/>
Issued new regulation	<input checked="" type="checkbox"/>
Proposed legislation	<input type="checkbox"/>
Approved grants or other payments	<input type="checkbox"/>
Other	<input type="checkbox"/>

**Action Comments**

The COAC recommendations submitted during FY24 were representative of trade industry perspective and feedback. CBP continually considers the viability of all COAC recommendations.

**Is the Committee engaged in the review of applications for grants?**

No

**Grant Review Comments**

Not Applicable

**How is access provided to the information for the Committee's documentation?**



Checked if Applies

Contact DFO	<input checked="" type="checkbox"/>
Online Agency Web Site	<input checked="" type="checkbox"/>
Online Committee Web Site	<input checked="" type="checkbox"/>
Online GSA FACA Web Site	<input checked="" type="checkbox"/>
Publications	<input type="checkbox"/>
Other	<input type="checkbox"/>

**Access Comments**

All COAC materials are located on CBP.gov on the following web page:

<https://www.cbp.gov/trade/stakeholder-engagement/coac>