

2025 Current Fiscal Year Report: Judges Panel of the Malcolm Baldrige National Quality Award

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1. Department or Agency

Department of Commerce

2. Fiscal Year

2025

3. Committee or Subcommittee

Judges Panel of the Malcolm Baldrige
National Quality Award

3b. GSA

Committee No.

356

4. Is this New During Fiscal Year?

No

5. Current Charter

10/27/2023 10/27/2025

6. Expected Renewal Date

7. Expected Term Date

8a. Was Terminated During Fiscal Year?

No

8b. Specific Termination Authority

8c. Actual Term Date

9. Agency Recommendation for Next Fiscal Year

Continue

10a. Legislation Req to Terminate?

Not Applicable

10b. Legislation Pending?

Not Applicable

11. Establishment Authority

Statutory (Congress Created)

12. Specific Establishment Authority

15 USC 3711a(d)(1)

13. Effective Date

03/02/1988

14. Committee Type

Continuing

14c. Presidential?

No

15. Description of Committee

Scientific Technical Program
Advisory Board

16a. Total Number of Reports

No Reports for
this Fiscal Year

17a.

Open

0

17b. Closed

0

17c. Partially Closed

0

Other Activities

0

17d. Total

0

Meetings and Dates

No Meetings

Current Next
FY FY

18a(1). Personnel Pmts to Non-Federal Members	\$0.00 \$0.00
18a(2). Personnel Pmts to Federal Members	\$0.00 \$0.00
18a(3). Personnel Pmts to Federal Staff	\$0.00 \$0.00
18a(4). Personnel Pmts to Non-Member Consultants	\$0.00 \$0.00
18b(1). Travel and Per Diem to Non-Federal Members	\$0.00 \$0.00
18b(2). Travel and Per Diem to Federal Members	\$0.00 \$0.00
18b(3). Travel and Per Diem to Federal Staff	\$0.00 \$0.00
18b(4). Travel and Per Diem to Non-member Consultants	\$0.00 \$0.00
18c. Administrative Costs (FRNs, contractor support, In-person/hybrid/virtual meetings)	\$0.00 \$0.00
18d. Other (all other funds not captured by any other cost category)	\$0.00 \$0.00
18e. Total Costs	\$0.00 \$0.00
19. Federal Staff Support Years (FTE)	0.00 0.00

20a. How does the Committee accomplish its purpose?

The Judges Panel of the Malcolm Baldrige National Quality Award (Judges Panel or Panel) reviews the evaluations of award applicants to determine which should advance as finalists and following site visits for each finalist, which should be recommended to the Secretary of Commerce for the award. Evaluations are performed by trained Baldrige Examiners and subject matter experts from all sectors of the economy who

volunteer their time in support of the program. Judges review the evaluation process used by the examiners as well as their processes for preparation, review, and decision-making. They discuss the importance of ensuring consistency across the examiner teams, avoidance of real or perceived conflicts of interest, and the quality of the evaluation report provided to every award applicant. The Panel also continues to provide recommendations regarding the design and implementation of major revisions to the award process.

20b. How does the Committee balance its membership?

The membership of the Judges Panel is balanced from industries which are working to improve the quality of U.S. manufactured goods, services, healthcare, education, and nonprofit organizations, and are selected in accordance with applicable Department of Commerce guidance. It includes members from the quality improvement operations of the manufacturing, service, small businesses, education, healthcare, and nonprofit sectors.

20c. How frequent and relevant are the Committee Meetings?

The Judges Panel meets three times per year. One meeting to review and refine operational procedures for the current Award cycle; and two meetings to make interim and final decisions in the recommendation of Award recipients. The Panel met twice in FY24 due to the review.

20d. Why can't the advice or information this committee provides be obtained elsewhere?

The quality leaders are necessary to identify applicants who are role models in performance.

There is no other organization that can do this.

20e. Why is it necessary to close and/or partially closed committee meetings?

Entire meetings or portions of meetings of the Judges Panel are closed to protect the proprietary information provided by the applicants for the Award.

21. Remarks

The shortage of Judges is due to the Office of Security. We hand-carried the paperwork to their office on April 22nd, 2024. On May 6th, OSY informed us that we(Baldrige) did not have the Authorization of Release of Information with the packages. On May 21st, June 4th, and June 11th, we walked the Authorizations of Release of Information sheets as they came in, respectively, down to their office. On July 2nd, we followed up with OSY, and on July 3rd, we were told all but 3 Judges had been approved. On July 8th, OSY stated they misplaced the paperwork but then found it later that day. On July 30th, we followed up again and were told they were being worked on. On August 7th, we followed up again with no response. On August 13th, we followed up again and was told that 1 more Judge was cleared. On September 17th, we requested another update and were told one more Judge had cleared. And finally, on October 8th, we followed up again and were told the last Judge was cleared. The appointment letters have been approved by OCC as of 10/22/2024, and are working toward getting these candidates appointed.

Designated Federal Officer

Robert Fangmeyer Director, Baldrige Performance Excellence Program

Committee Members	Start	End	Occupation	Member Designation
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Everett, Keith	11/21/2024	02/28/2027	Founder & Principal	Special Government Employee (SGE) Member
Hill, Cary	11/21/2024	02/28/2027	Chief Operating Officer	Special Government Employee (SGE) Member
Johnson, Lynda	11/21/2024	02/28/2027	Chief Performance Officer/Director	Special Government Employee (SGE) Member
McIntyre, Sophia	02/28/2023	02/28/2026	Consultant	Special Government Employee (SGE) Member
Miller, Brian	11/21/2024	02/28/2027	Superintendent of Schools	Special Government Employee (SGE) Member
Niswonger, Jennifer	02/28/2023	02/28/2026	Senior Practice Administrator	Special Government Employee (SGE) Member
Ruhl, Rebecca	11/21/2024	02/28/2027	System Executive Director	Special Government Employee (SGE) Member
Scheuer, Peter	11/21/2024	02/28/2027	Director	Special Government Employee (SGE) Member
Young, Allyson	02/28/2023	02/28/2026	Head of People	Special Government Employee (SGE) Member

Number of Committee Members Listed: 9

Narrative Description

The Judges Panel reviews the Examiners' scoring results of the written applications for the Malcolm Baldrige National Quality Award. The Panel helps ensure the integrity of the Award process which is intended to help stimulate American organizations to improve quality and productivity, recognize the achievements of role-model organizations, and establish guidelines and criteria that can be used by all organizations in evaluating their own improvement efforts.

What are the most significant program outcomes associated with this committee?

Checked if
Applies

Improvements to health or safety	<input checked="" type="checkbox"/>
Trust in government	<input type="checkbox"/>
Major policy changes	<input type="checkbox"/>
Advance in scientific research	<input type="checkbox"/>
Effective grant making	<input type="checkbox"/>
Improved service delivery	<input checked="" type="checkbox"/>
Increased customer satisfaction	<input checked="" type="checkbox"/>
Implementation of laws or regulatory requirements	<input type="checkbox"/>
Other	<input type="checkbox"/>

Outcome Comments

NA

What are the cost savings associated with this committee?

Checked if Applies

None	<input type="checkbox"/>
Unable to Determine	<input checked="" type="checkbox"/>
Under \$100,000	<input type="checkbox"/>
\$100,000 - \$500,000	<input type="checkbox"/>
\$500,001 - \$1,000,000	<input type="checkbox"/>
\$1,000,001 - \$5,000,000	<input type="checkbox"/>
\$5,000,001 - \$10,000,000	<input type="checkbox"/>
Over \$10,000,000	<input type="checkbox"/>
Cost Savings Other	<input type="checkbox"/>

Cost Savings Comments

NA

What is the approximate Number of recommendations produced by this committee for the life of the committee?

Number of Recommendations Comments

There were no new recommendations for FY24.

What is the approximate Percentage of these recommendations that have been or will be Fully implemented by the agency?

100%

% of Recommendations Fully Implemented Comments

NA

What is the approximate Percentage of these recommendations that have been or will be Partially implemented by the agency?

0%

% of Recommendations Partially Implemented Comments

Not Applicable

Does the agency provide the committee with feedback regarding actions taken to implement recommendations or advice offered?

Yes ☒ No ☐ Not Applicable ☐

Agency Feedback Comments

Immediately following the meeting in October-November in which Award recipients are selected, a meeting is set by the Baldrige Director and the chair of the Judges Panel to present the recommendations for Award recipients to the NIST Director. If the NIST Director disagrees with any of the Judges recommendations, it is discussed in this meeting and the recommendations may be altered to disallow a recommendation. Agency feedback is accessible on the website for the public and via email to the DFO and members.

What other actions has the agency taken as a result of the committee's advice or recommendation?

Checked if Applies

Reorganized Priorities	<input checked="" type="checkbox"/>
Reallocated resources	<input checked="" type="checkbox"/>
Issued new regulation	<input type="checkbox"/>
Proposed legislation	<input type="checkbox"/>
Approved grants or other payments	<input type="checkbox"/>
Other	<input type="checkbox"/>

Action Comments

NA

Is the Committee engaged in the review of applications for grants?

No

Grant Review Comments

NA

How is access provided to the information for the Committee's documentation?

Checked if Applies

Contact DFO	<input checked="" type="checkbox"/>
Online Agency Web Site	<input type="checkbox"/>
Online Committee Web Site	<input checked="" type="checkbox"/>
Online GSA FACA Web Site	<input checked="" type="checkbox"/>
Publications	<input type="checkbox"/>
Other	<input checked="" type="checkbox"/>

Access Comments

There are two meetings of the Judges Panel. The two meetings, in which the Judges Panel conduct deliberations, are closed to the public in order to ensure the confidentiality of all information and data provided by the Award applicants.