

## 2024 Current Fiscal Year Report: Judges Panel of the Malcolm Baldrige National Quality Award

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### 1. Department or Agency

Department of Commerce

### 2. Fiscal Year

2024

### 3. Committee or Subcommittee

Judges Panel of the Malcolm Baldrige  
National Quality Award

### 3b. GSA

### Committee No.

356

### 4. Is this New During Fiscal Year?

No

### 5. Current Charter

10/28/2021 10/28/2023

### 6. Expected Renewal Date

### 7. Expected Term Date

### 8a. Was Terminated During Fiscal Year?

No

### 8b. Specific Termination Authority

### 8c. Actual Term Date

### 9. Agency Recommendation for Next Fiscal Year

Continue

### 10a. Legislation Req to Terminate?

Not Applicable

### 10b. Legislation Pending?

Not Applicable

### 11. Establishment Authority

Statutory (Congress Created)

### 12. Specific Establishment Authority

15 USC 3711a(d)(1)

### 13. Effective Date

03/02/1988

### 14. Committee Type

Continuing

### 14c. Presidential?

No

### 15. Description of Committee

Scientific Technical Program  
Advisory Board

### 16a. Total Number of Reports

No Reports for  
this Fiscal Year

### 17a.

Open

0

### 17b. Closed

0

### 17c. Partially Closed

0

### Other Activities

0

### Meetings and Dates

No Meetings

Current Next  
FY FY

<b>18a(1). Personnel Pmts to Non-Federal Members</b>	\$0.00 \$0.00
<b>18a(2). Personnel Pmts to Federal Members</b>	\$0.00 \$0.00
<b>18a(3). Personnel Pmts to Federal Staff</b>	\$0.00 \$0.00
<b>18a(4). Personnel Pmts to Non-Member Consultants</b>	\$0.00 \$0.00
<b>18b(1). Travel and Per Diem to Non-Federal Members</b>	\$0.00 \$0.00
<b>18b(2). Travel and Per Diem to Federal Members</b>	\$0.00 \$0.00
<b>18b(3). Travel and Per Diem to Federal Staff</b>	\$0.00 \$0.00
<b>18b(4). Travel and Per Diem to Non-member Consultants</b>	\$0.00 \$0.00
<b>18c. Other(rents,user charges, graphics, printing, mail, etc.)</b>	\$0.00 \$0.00
<b>18d. Total</b>	\$0.00 \$0.00
<b>19. Federal Staff Support Years (FTE)</b>	0.00 0.00

**20a. How does the Committee accomplish its purpose?**

The Judges Panel of the Malcolm Baldrige National Quality Award (Judges Panel or Panel) review their processes for preparing for all stages of the Award Process, including the meeting to select the recipient(s) of the Malcolm Baldrige National Quality Award. They discuss the importance of ensuring consistency in the scoring of applications, the need for well-written key themes, and revisions to the way site visit issue worksheets are prepared. They confirm their meeting start time to accommodate the number of site visit applicants. In June of 2022, the Department of Commerce and NIST collectively decided to initiate a comprehensive, independent review to “reimagine” the Baldrige Program. This

review will assess how the program can best advance U.S. competitiveness and address the challenges most relevant in today's business environment, as well as examine how its impact and accessibility could be increased. The output of this process will inform how the program can best be positioned for maximal future impact to our nation. At the same time, a decision was made to pause the Malcolm Baldrige National Quality Award process for 2023, negating the need to hold the normal cycle of Judges Panel meetings.

**20b. How does the Committee balance its membership?**

The membership of the Judges Panel is balanced from industries which are working to improve the quality of U.S. manufactured goods, services, healthcare, education, and nonprofit organizations, and are selected in accordance with applicable Department of Commerce guidance. It includes members from the quality improvement operations of the manufacturing, service, small businesses, education, healthcare, and nonprofit sectors.

**20c. How frequent and relevant are the Committee Meetings?**

The Judges Panel meets three times per year. One meeting to review and refine operational procedures for the current Award cycle; and two meetings to make interim and final decisions in the recommendation of Award recipients. The Panel met twice in FY22 due to the review.

**20d. Why can't the advice or information this committee provides be obtained elsewhere?**

The quality leaders are necessary to identify applicants who are role models in performance. There is no other organization that can do this.

**20e. Why is it necessary to close and/or partially closed committee meetings?**

Entire meetings or portions of meetings of the Judges Panel are closed to protect the proprietary information provided by the applicants for the Award.

**21. Remarks**

N/A

**Designated Federal Officer**

Robyn Verner Secretary, Baldrige Performance Excellence Program

Committee Members	Start	End	Occupation	Member Designation
Everett, Keith	08/19/2021	02/28/2024	Chief Operations Officer	Special Government Employee (SGE) Member
Hill, Cary	08/19/2021	02/28/2024	Chief Operating Officer	Special Government Employee (SGE) Member
Johnson, Lynda	08/19/2021	02/28/2024	Director	Special Government Employee (SGE) Member
McIntyre, Sophia	02/28/2023	02/28/2026	Consultant	Special Government Employee (SGE) Member
Niswonger, Jennifer	02/28/2023	02/28/2026	Consultant	Special Government Employee (SGE) Member
Pugh, Amy	08/19/2021	02/28/2024	Assistant Commissioner	Special Government Employee (SGE) Member
Young, Allyson	02/28/2023	02/28/2026	Chief People Officer	Special Government Employee (SGE) Member

**Number of Committee Members Listed: 7**

**Narrative Description**

The Judges Panel reviews the Examiners' scoring results of the written applications for the Malcolm Baldrige National Quality Award. The Panel helps ensure the integrity of the Award process which is intended to help stimulate American organizations to improve quality and productivity, recognize the achievements of role-model organizations, and establish guidelines and criteria that can be used by all organizations in evaluating their own improvement efforts.

**What are the most significant program outcomes associated with this committee?**

Checked if  
Applies

Improvements to health or safety	<input checked="" type="checkbox"/>
Trust in government	<input type="checkbox"/>
Major policy changes	<input type="checkbox"/>
Advance in scientific research	<input type="checkbox"/>
Effective grant making	<input type="checkbox"/>
Improved service delivery	<input checked="" type="checkbox"/>
Increased customer satisfaction	<input checked="" type="checkbox"/>
Implementation of laws or regulatory requirements	<input type="checkbox"/>
Other	<input type="checkbox"/>

**Outcome Comments**

NA

**What are the cost savings associated with this committee?**

Checked if Applies

None	<input type="checkbox"/>
Unable to Determine	<input checked="" type="checkbox"/>
Under \$100,000	<input type="checkbox"/>
\$100,000 - \$500,000	<input type="checkbox"/>
\$500,001 - \$1,000,000	<input type="checkbox"/>
\$1,000,001 - \$5,000,000	<input type="checkbox"/>
\$5,000,001 - \$10,000,000	<input type="checkbox"/>
Over \$10,000,000	<input type="checkbox"/>
Cost Savings Other	<input type="checkbox"/>

### **Cost Savings Comments**

NA

**What is the approximate Number of recommendations produced by this committee for the life of the committee?**

114

### **Number of Recommendations Comments**

There were no new recommendations for FY23.

**What is the approximate Percentage of these recommendations that have been or will be Fully implemented by the agency?**

100%

### **% of Recommendations Fully Implemented Comments**

NA

**What is the approximate Percentage of these recommendations that have been or will be Partially implemented by the agency?**

0%

### **% of Recommendations Partially Implemented Comments**

Not Applicable

**Does the agency provide the committee with feedback regarding actions taken to implement recommendations or advice offered?**

Yes ☒ No ☐ Not Applicable ☐

### **Agency Feedback Comments**

Immediately following the meeting in October-November in which Award recipients are selected, a meeting is set by the Baldrige Director and the chair of the Judges Panel to present the recommendations for Award recipients to the NIST Director. If the NIST Director disagrees with any of the Judges recommendations, it is discussed in this meeting and the recommendations may be altered to disallow a recommendation. Agency feedback is accessible on the website for the public and via email to the DFO and members.

**What other actions has the agency taken as a result of the committee's advice or recommendation?**

Checked if Applies

Reorganized Priorities	<input checked="" type="checkbox"/>
Reallocated resources	<input checked="" type="checkbox"/>
Issued new regulation	<input type="checkbox"/>
Proposed legislation	<input type="checkbox"/>
Approved grants or other payments	<input type="checkbox"/>
Other	<input type="checkbox"/>

**Action Comments**

NA

**Is the Committee engaged in the review of applications for grants?**

No

**Grant Review Comments**

NA

**How is access provided to the information for the Committee's documentation?**

Checked if Applies

Contact DFO	<input checked="" type="checkbox"/>
Online Agency Web Site	<input type="checkbox"/>
Online Committee Web Site	<input checked="" type="checkbox"/>
Online GSA FACA Web Site	<input checked="" type="checkbox"/>
Publications	<input type="checkbox"/>
Other	<input checked="" type="checkbox"/>

**Access Comments**

There are three meetings of the Judges Panel. One meeting is partially closed and general discussions regarding Baldrige processes are held as a segment of the meeting that is open to the public. The remaining two meetings, in which the Judges Panel conduct deliberations, are closed to the public in order to ensure the confidentiality of all information and data provided by the Award applicants.