2026 Current Fiscal Year Report: Aviation Consumer Protection Advisory Committee

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1. Department or Agency	2. Fiscal Year
Department of Transportation	2026

3. Committee or Subcommittee	3b. GSA Committee No.
Aviation Consumer Protection Advisory Committee	80474

4. Is this New During Fiscal Year?	5. Current Charter	6. Expected Renewal Date	7. Expected Term Date
No	06/09/2025	06/09/2027	09/30/2028

8a. Was Terminated During FiscalYear?	8b. Specific Termination Authority	8c. Actual Term Date
No	FAA Reauthorization Act of 2024, Pub. L. No. 118-63	

9. Agency Recommendation for Next FiscalYear	10a. Legislation Req to Terminate?	10b. Legislation Pending?
Continue	Not Applicable	Not Applicable

11. Establishment Authority Statutory (Congress Created)

12. Specific Establishment Authority	13. Effective Date	14. Commitee Type	14c. Presidential?
Pub. L. No. 112-95, 126 Stat. 11	02/14/2012	Continuing	No

15. Description of Committee National Policy Issue Advisory Board

16a. Total Number of Reports	No Reports for this FiscalYear

17a. Open	1	17b. Closed	0	17c. Partially Closed	0	Other Activities	0	17d. Total	1

Meetings and Dates

Purpose	Start	End

Number of Committee Meetings Listed: 1

	Current FY	Next FY
18a(1). Personnel Pmts to Non-Federal Members	$0.00	$0.00
18a(2). Personnel Pmts to Federal Members	$0.00	$0.00
18a(3). Personnel Pmts to Federal Staff	$42,693.00	$50,000.00
18a(4). Personnel Pmts to Non-Member Consultants	$0.00	$0.00
18b(1). Travel and Per Diem to Non-Federal Members	$0.00	$0.00
18b(2). Travel and Per Diem to Federal Members	$0.00	$0.00
18b(3). Travel and Per Diem to Federal Staff	$0.00	$0.00
18b(4). Travel and Per Diem to Non-member Consultants	$0.00	$0.00
18c. Administrative Costs (FRNs, contractor support, In-person/hybrid/virtual meetings)	$399.00	$399.00
18d. Other (all other funds not captured by any other cost category)	$0.00	$0.00
18e. Total Costs	$43,092.00	$50,399.00
19. Federal Staff Support Years (FTE)	0.23	0.30

20a. How does the Committee accomplish its purpose?

Committee established by PL 112-95. Meetings of

members to examine adequacy of Dept. programs relating to consumer protection in aviation.

20b. How does the Committee balance its membership?

As per statute, PL 112-95. It contains one representative each from State or Local Governments, Airports, Airlines, and Consumer Advocates.

20c. How frequent and relevant are the Committee Meetings?

Estimated Number of Meetings per Year - 2. Committee meetings are to develop recommendations to the Secretary on improving aviation consumer protection programs.

20d. Why can't the advice or information this committee provides be obtained elsewhere?

Committee established by statute PL 112-95.

20e. Why is it necessary to close and/or partially closed committee meetings?

N/A

21. Remarks

The Committee was established by PL 112-95, and extended through legislation (P.L.118-63) until September 30, 2028. Note: Members' term start date was updated to show the totality of the members appointment.

Designated Federal Officer

Ryan Patanaphan Acting Deputy Assistant General Counsel for Aviation Consumer Protection

Committee Members	Start	End	Occupation	Member Designation
Hilgers, Mike	03/26/2026	03/26/2028	Attorney General of Nebraska	Representative Member

Lavin, Doug	03/26/2026	03/26/2028	ice President for North America for the International Air Transport Association	Representative Member
Rykaczewski, Jennifer	03/26/2026	03/26/2028	Executive Director at Affordable Skies	Representative Member
VanLoh, Mark	03/26/2026	03/26/2028	Chief Executive Officer of the Jacksonville Aviation Authority, FL,	Representative Member

Number of Committee Members Listed: 4

Narrative Description

The Advisory Committee for Aviation Consumer Protection evaluates and provides recommendations to the Secretary of Transportation on ways to improve existing aviation consumer protection programs and for establishing additional such programs, if needed. The Committee was chartered in May 2012. The ACACP held its first two meetings during FY 2012; the third and fourth meetings were held during FY 2013; the fifth meeting took place during FY 2014. The ACACP met four more times in FY 2015 and submitted preliminary recommendations that served as the basis for its final report to the Department. It was dormant throughout FY 2016, but was reestablished under renewed statutory authority in FY 2017. No committee activity occurred in FY 2017 and FY 2018, and all member appointments expired. - In FY 2019, the Committee was reestablished and renamed as the Aviation Consumer Protection Advisory Committee (ACPAC), and new members were appointed. A public meeting was held on April 4, 2019, and September 24, 2020. - In FY 2020, ACPAC held no meetings; - In FY 2022, ACPAC held three meetings: the first on December 2, 2021; the second on June 28 & 29, 2022; and the third on August 22, 2022. - In FY 2023, ACPAC held three meetings: the first and second meetings took place on December 8 & 9, 2022; The third meeting took place on January 12, 2023; - In FY 2024, ACPAC held no meetings; - In FY 2025, ACPAC was reestablished; - In FY 2026, ACPAC held a two-day virtual public meeting on September 22 and 23, 2026

What are the most significant program outcomes associated with this committee?

	Checked if Applies
Improvements to health or safety	☐
Trust in government	☑
Major policy changes	☐
Advance in scientific research	☐
Effective grant making	☐
Improved service delivery	☑
Increased customer satisfaction	☑
Implementation of laws or regulatory requirements	☐
Other	☐

Outcome Comments

Not Applicable

What are the cost savings associated with this committee?

	Checked if Applies
None	☑
Unable to Determine	☐
Under $100,000	☐
$100,000 - $500,000	☐
$500,001 - $1,000,000	☐
$1,000,001 - $5,000,000	☐
$5,000,001 - $10,000,000	☐
Over $10,000,000	☐
Cost Savings Other	☐

Cost Savings Comments

Not Applicable

What is the approximate Number of recommendations produced by this committee for the life of the committee?

46

Number of Recommendations Comments

In the FY 2021, ACPAC made a total of 15 recommendations in. However, the majority of the recommendations were directed to entities other than the Department, such as other federal agencies or airlines. Three recommendations were made to the Department in FY 2021. On the topic of the in-flight sexual misconduct, the ACPAC recommended that the Department should (1) take steps to ensure that passengers, airports, and airlines are aware that acts of sexual misconduct are punishable under federal law and how incidents involving in-flight sexual misconduct should be reported; and (2) forward any complaints of in-flight sexual misconduct to the FBI. On the topic of Transparency of Airline Ancillary Service Fees, the ACPAC recommended that (3) the Department remain vigilant to ensure compliance with existing transparency requirements. In the FY 2023, ACPAC made a total of 31 Recommendations: 17 Recommendations regarding the Department's NPRM on Enhancing Transparency of Airline Ancillary Service Fees; 9 Recommendations regarding the Department's NPRM on Airline Ticket Refunds and Consumer Protections; 4 Recommendations on Availability of Airline Flight Information; 1 Recommendation on Information Provided to Consumers Adversely Affected by Airline Delays or Cancellations. The FY2023 Recommendations were included in the ACPAC report, which was finalized and published in the ACPAC Docket on April 26, 2024. In FY 2026, ACPAC held a two-day virtual public meeting on September 22 and 23, 2026. The ACPAC discussed three topics: (1) airlines' one-page summary of consumer rights; (2) airline customer service dashboards (Delay and Cancellation Dashboard, Family Seating Dashboard, and Seat Size Dashboard); and (3) know-your-rights posters. The Committee will meet at a later date to make recommendations if any.

What is the approximate Percentage of these recommendations that have been or will be Fully implemented by the agency?
30%

% of Recommendations Fully Implemented Comments
- The Department has fully implemented the three recommendations made to it by the ACPAC in FY2021. - The Department has fully implemented eleven recommendations made to it by the ACPAC in FY2023.

What is the approximate Percentage of these recommendations that have been or will be Partially implemented by the agency?
22%

% of Recommendations Partially Implemented Comments
- The Department partially implemented 5 ACPAC recommendations regarding Airline Ticket Refunds and Consumer Protections Rulemaking in its April 26, 2024, final rule on

refunds; - The Department partially implemented 5 ACPAC recommendations regarding Transparency of Airline Ancillary Service Fees in its April 30, 2024, final rule Enhancing Transparency of Airline Ancillary Service Fees.

Does the agency provide the committee with feedback regarding actions taken to implement recommendations or advice offered?

Yes ☑ No ☐ Not Applicable ☐

Agency Feedback Comments

The FAA Modernization and Reform Act of 2012 directs Secretary of Transportation to report to Congress no later than February 1 in both 2013 and in 2014 on the recommendations made by the ACPAC during the preceding calendar year, how each recommendation has been implemented, and the Secretary's reason for any recommendation not implemented.

What other actions has the agency taken as a result of the committee's advice or recommendation?

	Checked if Applies
Reorganized Priorities	☐
Reallocated resources	☐
Issued new regulation	☐
Proposed legislation	☐
Approved grants or other payments	☐
Other	☐

Action Comments

Is the Committee engaged in the review of applications for grants?

No

Grant Review Comments

Not Applicable

How is access provided to the information for the Committee's documentation?

	Checked if Applies
Contact DFO	☑
Online Agency Web Site	☑

Online Committee Web Site	☑
Online GSA FACA Web Site	☑
Publications	☑
Other	☐

Access Comments

All committee documents are available on the public docket for the committee [DOT-OST-2018-0190] and through the committee's website, https://www.transportation.gov/airconsumer/ACPAC