

2018 Current Fiscal Year Report: Department of Veterans Affairs Voluntary Service National Advisory Committee

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1. Department or Agency

Department of Veterans Affairs

2. Fiscal Year

2018

3. Committee or Subcommittee

Department of Veterans Affairs Voluntary Service National Advisory Committee

3b. GSA Committee No.

195

4. Is this New During Fiscal Year?

No

5. Current Charter

01/19/2017

6. Expected Renewal Date

01/19/2019

7. Expected Term Date

8a. Was Terminated During Fiscal Year?

No

8b. Specific Termination Authority

8c. Actual Term Date

9. Agency Recommendation for Next Fiscal Year

Continue

10a. Legislation Req to Terminate?

No

10b. Legislation Pending?

Not Applicable

11. Establishment Authority Agency Authority

12. Specific Establishment Authority

VA Circular No. 117, Sect. I

13. Effective Date

05/17/1946

14. Committee Type

Continuing

14c. Presidential?

No

15. Description of Committee Non Scientific Program Advisory Board

16a. Total Number of Reports

No Reports for this Fiscal Year

17a. Open Meetings and Dates 2 **17b. Closed Meetings and Dates** 0 **17c. Partially Closed Meetings and Dates** 0 **Other Activities** 0 **17d. Total Meetings and Dates** 2

Purpose

Start

End

The Executive Committee (EC) of the VAVS NAC acts as the governing body of the VAVS NAC in the interim period between NAC Annual Meetings. On October 18, 2017, the EC members reviewed the goals and objectives of the meeting; reviewed the April 19, 2017, EC meeting minutes; reviewed the 71st Annual VAVS NAC Meeting Evaluations and discussed future meeting plans. The Committee received a Special Presentation, entitled, "Army Soldier for Life Program," presented by MG Leslie C. Smith, LTC Katresha M. Bailey, and LTC Ramit Ring, U.S. Army Headquarters, Pentagon. The Committee received the VA Deputy Chief of Staff Report from Gina S. Farrisee, Deputy Chief of Staff, Department of Veterans Affairs. A presentation on a proposed National Campaign for Veteran Suicide Prevention through Community Health Detailing was presented by Lelia Jackson, Director of the Office of Community Engagement/Center for Compassionate Innovation. The Committee received the James H. Parke Board Update presented by Mr. Slawinski. An overview on the National Veterans Sports Programs & Special Events and the VA Adaptive Sports Grant Program was presented by Carla Ruff, Director, National Veterans Golden Age Games. The VHA Update was presented by Barbara Hyduke, VHA Deputy Chief of Staff. The VAVS Update was provided by Sabrina C. Clark, Director, Voluntary service Office and Chairperson for the VAVS NAC. On Thursday, October 19, 2017, the Committee received a briefing on Volunteer Onboarding by Thomas J. Seaman, from the Office of Operations, Security, and Preparedness. The Red Coat Ambassador Program Report was presented by Jacob Gadd, VSO Liaison and Paula Stokes, Veterans Experience Office. The Subcommittee Chairs presented their reports and the NAC Meeting Planners updated the Committee on the upcoming NAC Meetings to include the 75th Anniversary NAC Meeting and Conference.

10/18/2017 - 10/19/2017

The Department of Veterans Affairs Voluntary Service (VAVS) National Advisory Committee (NAC) provides advice to the Secretary of Veterans Affairs, through the Under Secretary for Health, on the coordination and promotion of volunteer activities and strategic partnership within VA health care facilities, in the community, and on other matters related to volunteerism and charitable giving. The advisory committee process ensures that the officers and members of participating organizations are kept informed of volunteer needs and organizational accomplishment. The member organizations and VAVS field staff are responsible for implementing the strategic partnership initiatives and initiating volunteer opportunities to meet the Secretary's priorities at the local level. The meeting and conference was kicked off by Operation Song, a 501(c)(3) non-profit based in Nashville Tennessee, which pairs professional songwriters with Veterans, active military and their families to help them tell their stories through song. The NAC Executive Committee received a presentation by the Director of Voluntary Service highlighting the strategic framework of Voluntary Service. Other presentations included, "Measuring What Matters," presented by Margaret Harrell, Ph.D., Director of Partnerships, Bob Woodruff Foundation; Student Veterans of America (SVA), a student-centric, chapter-based organization focused on Veterans in higher education, presented by Jared Lyon, President & CEO, SVA; National Cemetery Administration's (NCA) Legacy Project presented by Bryce Carpenter, Ph. D., Educational Outreach Programs Officer, NCA; "Mental Health Executive Leadership Order Update," presented by Jacob Gadd, Special Assistant to the Secretary, Margarita Devlin, Executive Director, Benefits Assistance Service, and Laura P. Krejci, Associate Director, Office of Patient Centered Care & Cultural Transformation. The Subcommittee Chairpersons presented their reports before adjourning for the day. During the business sessions of 72nd Annual Meeting, the Committee received reports from the VAVS NAC Subcommittee Chairs (Recommendation, NAC Volunteer of the Year, Recruitment, Membership and Partnership). The NAC adopted 1 four-part recommendation to go forward to the Secretary for approval. The committee and all in attendance received remarks from the Assistant Director of the James A. Haley Veterans' Hospital; Executive Director, Center for Strategic Partnerships; National Solutions Team, HALO Branded Solutions; National Program Manager, VA Fisher House and Family Hospitality Program Care Management and Social Work; Deputy Chief of Staff, VHA. The recipients of the American Spirit Recruitment Awards, VAVS Award for Excellence, and the NAC Male and Female Volunteer of the Year award were recognized. Educational workshops were held in the afternoons and focused on Sharing Your Accolades: Award Writing 101; Turning One Day into Many Days: The Value of Episodic Volunteers; Operation SAVE, Suicide prevention; and Voluntary Service System: Keys to Organizational reporting. Training was provided to VAVS Staff and the National Representatives and Deputy Representatives who were in attendance. The Annual Meeting and Conference closed with remarks from Earnest Byner, NFL Hall of Fame Nominee and National Salute Board Member.

04/11/2018 - 04/13/2018

Number of Committee Meetings Listed: 2

Current FY Next FY

18a(1). Personnel Pmts to Non-Federal Members	\$0.00	\$0.00
18a(2). Personnel Pmts to Federal Members	\$0.00	\$0.00
18a(3). Personnel Pmts to Federal Staff	\$180,000.00	\$180,000.00
18a(4). Personnel Pmts to Non-Member Consultants	\$0.00	\$0.00
18b(1). Travel and Per Diem to Non-Federal Members	\$0.00	\$0.00
18b(2). Travel and Per Diem to Federal Members	\$0.00	\$0.00
18b(3). Travel and Per Diem to Federal Staff	\$48,884.00	\$50,000.00
18b(4). Travel and Per Diem to Non-member Consultants	\$0.00	\$0.00
18c. Other(rents,user charges, graphics, printing, mail, etc.)	\$49,000.00	\$49,000.00
18d. Total	\$277,884.00	\$279,000.00
19. Federal Staff Support Years (FTE)	2.00	2.00

20a. How does the Committee accomplish its purpose?

The Committee meets annually to hear of issues and critical topics within VA, especially Veterans Health Administration. The Committee determines how volunteers and the NAC organizations can align volunteer opportunities and partnerships to the Secretary's priorities. NAC member organizations and their volunteers model the new Secretary's Customer Service Policy while participating in the Veterans Experience initiatives at the local level. These include, The Red Coat Ambassador Program, Women's Ambassador Program, Suicide Prevention including S.A.V.E. training, Whole Health Programs, Student/Youth programs, Volunteer Transportation Network, just to name a few. In addition, VAVS met the previous Secretary's priorities as follows: 1) Choice-The Volunteer Transportation Network provides needed transportation for ambulatory Veterans seeking services from a VA facility or an authorized non-VA facility. 2) Modernize Systems-VAVS is updating its volunteer timekeeping system. Tracking the work of our volunteers, donors, and partnering organizations is important to the overall mission of VA. Volunteers are a critical component of VA's supplemental services in delivery of health care. 3) Focus Resources More Effectively-There is no greater resource than our volunteers and volunteer organizations. Volunteers supplement the work of employees, as well as augment VA's fiscal resources through the generous donations. 4) Improve Timeliness of Service-Volunteer drivers assist by transporting Veterans to their appointments. Volunteers make appointment calls and reminder calls. Volunteer Patient Navigators or escorts assist Veterans with navigating the VA medical facilities. 5) Suicide Prevention-VAVS has introduced volunteers to the suicide prevention campaign and the SAVE training. The NAC organizations share PSAs, hotline numbers, SAVE training initiative in their organizations magazines and on their websites. The Committee makes recommendations to the Secretary, through the Under Secretary for Health, on the coordination and promotion of volunteer activities and strategic partnership within VA health care facilities, in the community, and on other matters related to volunteerism and

charitable giving. Recommendations are collected and voted on during the annual meeting. The Committee made one recommendation due to the downgrading of VAVS Chief positions across the country which is detrimental to the VAVS program. The recommendation has four subparts and is currently going through the concurrence process: 1a) It is recommended that the Department of Veterans Affairs (VA) approve VAVS to publish an updated Position Classification Guide (that will allow the most prevalent and numerous factors of the job rule the classification) for VAVS Officers/Program Managers in concert with the HR Classification Workgroup, signed by the Under Secretary for Health or designated official, or VA/VHA implement policy to allow VAVS Officers/Program Managers to be classified in a job series, such as Health Systems Specialist – 0671 series or similar, that would allow growth to GS 14. 1b) It is recommended that VA mandate that Medical Center Directors/Associate Directors seek input/guidance from the Director, Voluntary Service when selecting candidates for a VAVS Officer/Program Manager position. 1c) It is recommended VA mandate CAVS or CVA certification to be eligible for a VAVS Officer/Program Manager position. 1d) It is recommended VA Support the ongoing education and training of VAVS staff through the American Hospital Association's Healthcare Volunteer Resource Professionals organization to demonstrate VA's commitment to the professional development of individuals currently serving in these roles resulting in a secured commitment to remain in jobs, reduce the rate of attrition, and amount of required retraining. The work of VAVS enhances and supports VA's mission, goals, and initiatives which have a VA-wide impact on the services and benefits VA provides to Veterans and their families.

20b. How does the Committee balance its membership?

The Committee is comprised of 53 national service, Veterans, civic, and volunteer oriented organizations. Its membership is a diverse representation of Veterans' service providers, primarily in VA health care facilities. Home of the Brave, Project Healing Waters Fly Fishing, and YMCA have been added to the NAC this year under the new category of Strategic Engagement Member. The membership committee has also reached out to Student Veterans of America for potential membership after their presentation to the NAC Executive Committee during the April meeting.

20c. How frequent and relevant are the Committee Meetings?

The Committee meets annually. This Committee is the only means designed to provide the Secretary, Under Secretary for Health and Voluntary Service with feedback from the volunteers and community partners who serve in VA facilities and in the community. In FY 2018, the Committee met two times: October 2017 (Washington DC) and April 2018 (Tampa FL).

20d. Why can't the advice or information this committee provides be obtained elsewhere?

VA has no other resource to replace the functions of this Committee. Its purposes of promoting and coordinating volunteer activities and strategic partnership within VA facilities, in the community; and to advise on matters related to volunteerism and charitable giving are not addressed by any other mechanism or system. Since 1946, the Committee has been the method by which VA volunteerism and philanthropic activities has been implemented and managed.

20e. Why is it necessary to close and/or partially closed committee meetings?

There are no closed meetings.

21. Remarks

N/A

Designated Federal Officer

Sabrina C. Clark Designated Federal Officer

Committee Members	Start	End	Occupation	Member Designation
Allen, Cynthia	08/14/2018	08/14/2020	Deputy National Representative	Representative Member
Ashworth, Kenneth	12/12/2017	12/12/2019	National Representative	Representative Member
Belk, Claudia	03/16/2018	03/16/2020	National Representative	Representative Member
Blackmer, Judith	12/26/2017	12/26/2019	Deputy National Representative	Representative Member
Boll, Kathy	09/11/2017	09/11/2019	National Representative	Representative Member
Bowen, Katie	08/28/2017	08/28/2019	National Representative	Representative Member
Braatz, George	12/01/2016	12/01/2018	National Deputy Representative	Representative Member
Bressler, Karen	10/26/2017	10/26/2019	National Representative	Representative Member
Briggs, Daniel	09/01/2018	09/01/2020	Deputy National Representative	Representative Member
Brown, John	09/01/2018	09/01/2020	Deputy National Representative	Representative Member
Brown, Melvin	01/30/2017	01/30/2019	Deputy National Representative	Representative Member
Butler, Jerry	12/31/2016	12/31/2018	Deputy National Representative	Representative Member
Butler, Roscoe	06/26/2018	06/26/2020	Deputy National Representative	Representative Member
Calafell, Patricia	04/26/2017	04/26/2019	Deputy National Representative	Representative Member
Carlson, Deborah	08/14/2018	08/14/2020	Deputy National Representative	Representative Member
Chang, Mee Sook	06/15/2018	06/15/2020	Deputy National Representative	Representative Member
Chansky, Priscilla	02/18/2017	02/18/2019	Deputy National Representative	Representative Member
Chapman, Augustine	08/08/2017	08/08/2019	Deputy National Representative	Representative Member
Cinquegrana, Gabriel	09/21/2017	09/21/2019	Deputy National Representative	Representative Member
Clark, Sabrina	01/01/2014	09/30/2020	Director, Voluntary Service	Regular Government Employee (RGE) Member
Clinger, Charlotte	04/26/2017	04/26/2019	National Representative	Representative Member
Creed-Newton, Diana	12/15/2016	12/15/2018	National Representative	Representative Member
Croll, Kay	03/22/2018	03/22/2020	National Representative	Representative Member
Culleton, Diane	06/25/2017	06/25/2019	National Representative	Representative Member
Curry, Brandon	08/27/2018	08/27/2020	Deputy National Representative	Representative Member
Dahlin, Erin	02/14/2018	02/14/2020	National Representative	Representative Member
Davis, Sherry	07/13/2018	07/13/2020	Deputy National Representative	Representative Member
Davis, Wade	02/02/2018	02/02/2020	Deputy National Representative	Representative Member
Davitt, Thomas	09/01/2018	09/01/2020	Deputy National Representative	Representative Member
Deming, Elizabeth	06/29/2018	06/29/2020	Deputy National Representative	Representative Member
Denton, Neal	02/13/2018	02/13/2018	National Representative	Representative Member

Desgrosseilliers, Todd	08/22/2017	08/22/2019	National Representative	Representative Member
Diaczun, Elaine	02/06/2017	02/06/2019	National Representative	Representative Member
Dooley, Joseph	03/20/2017	03/20/2019	Deputy National Representative	Representative Member
Driscoll, Jerome	06/10/2018	06/10/2020	Deputy National Representative	Representative Member
Earing, Suzanne	12/08/2016	12/08/2018	National Representative	Representative Member
Easterling, Audrey	08/08/2017	08/08/2019	Deputy National Representative	Representative Member
Edwards, Carolyn	12/20/2017	12/20/2019	Deputy National Representative	Representative Member
Evans-Quickley, Adrienne	07/20/2018	07/20/2020	Deputy National Representative	Representative Member
Evans, Stanley	10/03/2016	07/03/2018	Deputy National Representative	Representative Member
Friberg, Richard	10/03/2016	10/03/2018	Deputy National Representative	Representative Member
Friedman, Marion	02/13/2018	02/13/2020	Deputy National Representative	Representative Member
Gallina, Charles H.	12/31/2017	12/31/2019	National Representative	Representative Member
Gerry, William	09/01/2018	09/01/2020	National Representative	Representative Member
Gitner, Scott	08/07/2018	08/07/2020	National Representative	Representative Member
Glende, Ann	08/08/2017	08/08/2019	Deputy National Representative	Representative Member
Grams, Janet	11/17/2017	11/17/2019	Deputy National Representative	Representative Member
Grover, Wanda	04/01/2017	04/01/2019	Deputy National Representative	Representative Member
Grunig, Kelly	02/13/2018	02/13/2020	Deputy National Representative	Representative Member
Gunn, Mona	07/05/2017	07/05/2019	National Representative	Representative Member
Gurnari, Gerard	04/29/2017	04/29/2019	Deputy National Representative	Representative Member
Hartman, Edward	05/31/2018	05/31/2020	Deputy National Representative	Representative Member
Herbsleb, Mary Ann	11/12/2017	11/12/2019	National Representative	Representative Member
Hillman, Christi	12/16/2016	12/16/2018	National Representative	Representative Member
Hills, Arthur E.	01/01/2017	12/31/2019	Deputy National Representative	Representative Member
Hogan, James	04/29/2017	04/29/2019	Deputy National Representative	Representative Member
Holm, Janice	01/10/2018	01/10/2020	National Representative	Representative Member
Hoover, Bethany Sue	08/01/2018	08/01/2020	Deputy National Representative	Representative Member
Hoplight, Michael	02/19/2018	02/19/2020	Deputy National Representative	Representative Member
Hopper, Rex	02/01/2018	02/01/2020	Deputy National Representative	Representative Member
Hughes, Marianne	08/14/2017	08/14/2019	Deputy National Representative	Representative Member
Israel, Stewart	12/31/2017	12/31/2019	Deputy National Representative	Representative Member
Jamison, Tom	12/31/2017	12/31/2019	Deputy National Representative	Representative Member
Jensen, Victoria	07/25/2018	07/25/2020	Deputy National Representative	Representative Member
Jirak, Dawn	12/18/2017	12/18/2019	Deputy National Representative	Representative Member
Jones, Mary	08/17/2017	08/17/2019	National Deputy Representative	Representative Member
Kaatz, Petra	02/13/2018	02/13/2020	National Representative	Representative Member
Kilgore, W.G. Bill	08/19/2017	08/19/2019	National Representative	Representative Member
Kleindienst, John	05/07/2018	05/07/2020	National Representative	Representative Member
Kranzow, Patricia	08/30/2017	08/30/2019	National Representative	Representative Member
Kriebel, Sandra	07/25/2018	07/25/2020	Deputy National Representative	Representative Member
Krysiak, Theresa	09/23/2018	09/23/2020	Deputy National Representative	Representative Member
LaPlace, Simon	12/01/2016	12/01/2018	National Representative	Representative Member
Landess, Kathleen	12/15/2016	12/15/2018	Deputy National Representative	Representative Member
Langham, Jo	10/20/2017	10/20/2019	Deputy National Representative	Representative Member
Lathroum, Karla	07/01/2018	07/01/2020	Deputy National Representative	Representative Member
Lawler, Michael	08/27/2018	08/27/2020	Deputy National Representative	Representative Member
Liddle, Sheryl	03/01/2018	03/01/2020	Deputy National Representative	Representative Member
Linn, Joy	08/14/2017	08/14/2019	Deputy National Representative	Representative Member
Loa, Peggy	09/22/2018	09/22/2020	National Deputy Representative	Representative Member
Long, Theresa	01/25/2018	01/25/2020	Deputy National Representative	Representative Member
Lowe, Leo	05/20/2018	05/20/2020	Deputy National Representative	Representative Member
MacPherson-Laffey, Dianne	02/21/2018	02/21/2020	Deputy National Representative	Representative Member
Manning, Michele "Mitzi"	03/22/2018	03/22/2020	Deputy National Representative	Representative Member
McAleese, Dennis	12/31/2017	12/31/2019	Deputy National Representative	Representative Member
McKee, Richard S.	12/31/2016	12/31/2018	Deputy National Representative	Representative Member
McKinley, Sandra	06/29/2018	06/29/2020	Deputy National Representative	Representative Member
McVey, Rozena	03/22/2018	03/22/2020	National Representative	Representative Member
Miller, Michael	06/18/2018	06/18/2020	National Representative	Representative Member

Minter, Ron	03/08/2018	03/08/2020	Deputy National Representative	Representative Member
Mitchell, Deann	03/01/2018	03/01/2020	National Representative	Representative Member
Mobley, Patrick	05/18/2018	05/18/2020	Deputy National Representative	Representative Member
Montanya, Elizabeth	12/31/2016	12/31/2018	National Representative	Representative Member
Morgan, Mary	07/14/2017	07/14/2019	National Representative	Representative Member
Moss, James	12/18/2017	12/18/2019	National Representative	Representative Member
Myers, Julie	02/19/2018	02/19/2020	Deputy National Representative	Representative Member
Neville, Sharon	09/01/2018	09/01/2020	Deputy National Representative	Representative Member
Newsome, Joanne	01/25/2018	01/25/2020	Deputy National Representative	Representative Member
Nuntavong, Chanin	06/26/2018	06/26/2020	National Representative	Representative Member
O'Hara, Cindy	05/16/2018	05/16/2020	Deputy National Representative	Representative Member
Palmer, Amy	04/29/2017	04/29/2019	National Deputy Representative	Representative Member
Parker, Anne	09/30/2017	09/30/2019	National Representative	Representative Member
Patterson, Eileen	07/16/2017	07/16/2019	National Representative	Representative Member
Peoples, Michael	10/17/2016	10/17/2018	Deputy National Representative	Representative Member
Pierce, Megan	08/22/2017	08/22/2019	National Deputy Representative	Representative Member
Pierce, Melissa	08/08/2017	08/08/2019	National Representative	Representative Member
Prosu, Jack	02/01/2017	02/01/2019	Deputy National Representative	Representative Member
Provenza, Concetta	02/06/2017	02/06/2019	Deputy National Representative	Representative Member
Pullins, Acquanetta	11/12/2017	11/12/2019	National Representative	Representative Member
Randolph, J. D.	01/01/2017	12/31/2019	National Representative	Representative Member
Ray, Harl	09/01/2017	09/01/2019	National Representative	Representative Member
Roberts, Joseph	08/27/2018	08/27/2020	Deputy National Representative	Representative Member
Rolfes, Ron	05/18/2018	05/18/2020	National Representative	Representative Member
Rollins, George	08/28/2017	08/28/2019	National Deputy Representative	Representative Member
Rorrio, Marie	09/01/2018	09/01/2020	National Representative	Representative Member
Rose, Kenneth	08/24/2017	08/24/2019	National Representative	Representative Member
Ruppel, Marvel	09/01/2017	09/01/2019	Deputy National Representative	Representative Member
Salazar, Victoria	07/18/2018	07/18/2020	Deputy National Representative	Representative Member
Sanchez, Carol	07/05/2017	07/05/2019	Deputy National Representative	Representative Member
Sarracino, Vicki	04/29/2017	04/29/2019	National Representative	Representative Member
Slawinski, Christopher	12/31/2016	12/31/2018	National Representative	Representative Member
Smith, Dorothy	09/01/2017	09/01/2019	National Representative	Representative Member
Staton, Sydney	07/05/2017	07/05/2019	Deputy National Representative	Representative Member
Stopyra, Amy	09/01/2017	09/01/2019	Deputy National Representative	Representative Member
Summerall, Charlie	09/01/2018	09/01/2020	Deputy National Representative	Representative Member
Tansel, Steve	09/01/2017	09/01/2019	Deputy National Representative	Representative Member
Tarango, Ray	10/05/2017	10/05/2019	National Representative	Representative Member
Taylor, Prince	09/10/2018	09/30/2020	Deputy Director, Voluntary Service	Regular Government Employee (RGE) Member
Temple, Betty	04/01/2017	04/01/2019	National Deputy Representative	Representative Member
Thomas, Ferdinand	12/13/2016	12/13/2018	National Representative	Representative Member
Thompson, Delores (Dee)	06/25/2018	06/25/2020	Deputy National Representative	Representative Member
Trimmer, Martha	06/18/2018	06/18/2020	Deputy National Representative	Representative Member
Turner, Del "Bulldog"	11/30/2016	11/30/2018	National Representative	Representative Member
Vanden Berghe, Raymond	12/01/2017	12/01/2019	Deputy National Representative	Representative Member
Waddell, Rani	08/14/2017	08/14/2019	Deputy National Representative	Representative Member
Wagner, Louis	04/01/2017	04/01/2019	Deputy National Representative	Representative Member
Walters, Richard (Dick)	02/19/2018	02/19/2020	National Representative	Representative Member
Walters, Ruth	12/31/2017	12/31/2019	National Representative	Representative Member
Ware, Molly	08/17/2017	08/17/2019	National Representative	Representative Member
White, Jacquin	05/21/2018	05/21/2020	Deputy National Representative	Representative Member
Wilson, Cynthia	02/19/2018	02/19/2020	Deputy National Representative	Representative Member
Wischmeyer, Rebecca	10/31/2016	10/31/2018	National Representative	Representative Member
Wozniak, Ralph	12/13/2016	12/13/2018	Deputy National Representative	Representative Member
Wright, Jeffry	04/01/2017	04/01/2019	National Representative	Representative Member

Number of Committee Members Listed: 144

Narrative Description

Volunteers assist Veterans by augmenting staff in such settings as hospital wards, outpatient clinics, Community Living Centers, volunteer respite programs, volunteer drivers, community-based volunteer programs, end-of-life care programs, foster care, and Veterans outreach centers. The Committee encourages strategic partnerships and volunteer support to better serve Veterans. They encourage their members and others to contribute time, talent and resources to VA to improve Veteran access; improve Veteran experience; decrease Veteran homelessness; share VA's National and local messages to Veterans through their social media and websites; market the Veterans crisis line and new initiatives such as whole health to service our Nation's Veterans. The National Advisory Committee (NAC) of the Department of Veterans Affairs Voluntary Service (VAVS) provides advice to the Secretary of Veterans Affairs, through the Under Secretary for Health, on the coordination and promotion of volunteer activities within VA health care facilities, and on other matters relating to volunteerism. It keeps the officers and members of participating organizations informed of volunteer needs and accomplishments. The Committee actively supports the strategic plan of the VA Voluntary Service Office and the overall VA mission and strategic plan.

What are the most significant program outcomes associated with this committee?

Checked if Applies

- Improvements to health or safety
- Trust in government
- Major policy changes
- Advance in scientific research
- Effective grant making
- Improved service delivery
- Increased customer satisfaction
- Implementation of laws or regulatory requirements
- Other

Outcome Comments

This Committee is made up of volunteer organizations whose volunteers augment staff and through unique volunteer assignments improve Veteran Experience, Veteran Access, Caregiver burnout, and reduce Veteran homelessness. VAVS is the good news story of VA. The volunteers and their organizations help to restore the trust in VA. VAVS is currently working with the Office of Integration|Veterans Engineering Resource Center

(OSI|VERC) to amplify recruitment and partnering messaging for the Women's Ambassador Program, Volunteer Transportation Network, Suicide Prevention, Whole Health, and the Student Volunteer Program.

What are the cost savings associated with this committee?

Checked if Applies

- None
- Unable to Determine
- Under \$100,000
- \$100,000 - \$500,000
- \$500,001 - \$1,000,000
- \$1,000,001 - \$5,000,000
- \$5,000,001 - \$10,000,000
- Over \$10,000,000
- Cost Savings Other

Cost Savings Comments

We are not able to put a dollar figure with the cost savings, but using the Independent Sector value of volunteer time combined with our monetary donations, VA estimates \$89 million in gifts and donations to support programs and services otherwise unavailable to our Veteran patients.”

What is the approximate Number of recommendations produced by this committee for the life of the committee?

65

Number of Recommendations Comments

This is a total of recommendations 2000 through FY 2018.

What is the approximate Percentage of these recommendations that have been or will be Fully implemented by the agency?

71%

% of Recommendations Fully Implemented Comments

VA responded to 61 of the 65 recommendations. The one 2018 recommendation that went forward to the Secretary has 4 parts to it and is currently going through the concurrence process.

What is the approximate Percentage of these recommendations that have been or

will be Partially implemented by the agency?

17%

% of Recommendations Partially Implemented Comments

Some of the partially implemented recommendations require funding to fully implement. VAVS is collaborating or has task groups working on other partially implemented recommendations.

Does the agency provide the committee with feedback regarding actions taken to implement recommendations or advice offered?

Yes No Not Applicable

Agency Feedback Comments

Agency provides feedback by responding in writing to the recommendations and issuing policy directives to implement the recommendations.

What other actions has the agency taken as a result of the committee's advice or recommendation?

Checked if Applies

- Reorganized Priorities
- Reallocated resources
- Issued new regulation
- Proposed legislation
- Approved grants or other payments
- Other

Action Comments

Is the Committee engaged in the review of applications for grants?

No

Grant Review Comments

NA

How is access provided to the information for the Committee's documentation?

Checked if Applies

- Contact DFO
- Online Agency Web Site

- Online Committee Web Site
- Online GSA FACA Web Site
- Publications
- Other

Access Comments

Committee minutes are published on the web at <http://www.volunteer.va.gov/NAC.asp> as well as a hard copy is sent to each member.