### 2024 Current Fiscal Year Report: Advisory Committee on the Readjustment of Veterans

Report Run Date: 05/08/2024 12:05:39 AM

2. Fiscal Year 1. Department or Agency

Department of Veterans Affairs 2024

3b. GSA

3. Committee or Subcommittee Committee No.

Advisory Committee on the Readjustment

of Veterans

1331

4. Is this New During 5. Current 6. Expected 7. Expected Fiscal Year? **Term Date** Charter Renewal Date

No 04/16/2016

8b. Specific 8a. Was Terminated During Termination 8c. Actual FiscalYear? **Term Date** Authority

No

9. Agency 10b.

10a. Legislation **Recommendation for Next** Legislation Reg to Terminate? **FiscalYear** Pending?

Continue Not Applicable Not Applicable

**11. Establishment Authority** Statutory (Congress Created)

12. Specific 14. 13.

14c. Establishment Effective Commitee

Presidential?

Authority Date Type

38 U.S.C. 545 10/09/1996 Continuing No

**15. Description of Committee** Non Scientific Program Advisory

Board

16a. Total

No Reports for Number of this FiscalYear

Reports

0 17b. Closed 0 17c. Partially Closed 0 Other Activities 0 17d. Total 0 Open

**Meetings and Dates** 

No Meetings

**Current Next** 

FY FY

18a(1). Personnel Pmts to Non-Federal Members	\$0.00\$0.00
18a(2). Personnel Pmts to Federal Members	\$0.00\$0.00
18a(3). Personnel Pmts to Federal Staff	\$0.00\$0.00
18a(4). Personnel Pmts to Non-Member Consultants	\$0.00\$0.00
18b(1). Travel and Per Diem to Non-Federal Members	\$0.00\$0.00
18b(2). Travel and Per Diem to Federal Members	\$0.00\$0.00
18b(3). Travel and Per Diem to Federal Staff	\$0.00\$0.00
18b(4). Travel and Per Diem to Non-member Consultants	\$0.00\$0.00
18c. Other(rents,user charges, graphics, printing, mail, etc.)	\$0.00\$0.00
18d. Total	\$0.00\$0.00
19. Federal Staff Support Years (FTE)	0.00 0.00

# 20a. How does the Committee accomplish its purpose?

To fully map the readjustment service needs of Veterans returning from military service in a combat theater, the Committee strives to understand the psychological, social, familial, economic and educational needs critical for a successful post-war readjustment to civilian life, as well as the psychosocial readjustment needs that accompany the physical wounds of war such as TBI, and family supportive counseling. In conjunction with its needs assessments, the Committee reviews VHA's services available to meet these war-related readjustment needs. The Committee has identified several VA programs that are of value to Veterans' post-military readjustment to include: Readjustment Counseling

Service Vet Centers; Mental Health with particular attention to VHA's Office of Mental Health and Suicide Prevention, Care Management and Social Work Services, PTSD and substance use treatment programs; Primary Care; polytrauma systems of care; homeless programs; and VBA's employment, education and service connection programs. Based on the unique needs of combat theater Veterans, Service members and their families, the Committee will focus on critical readjustment service functions that not only match VA's priorities of: Goal 1: Veterans choose VA for easy access, greater choices, and clear information to make informed decisions, Goal 2: Veterans receive timely and integrated care and support that emphasizes their well-being and independence throughout their life journey, Goal 3: Veterans trust VA to be consistently accountable and transparent, Goal 4: VA will modernize systems and focus resources more efficiently to be competitive and to provide World Class capabilities to Veterans and its employees; but also those that correspond with VHA's priorities and RCS's strategic goals of 1) building the trust of Veterans and the American people; 2) fostering our organizational learning; and 3) modernizing our systems. The Committee's reports will be widely distributed within VA, to Congressional leaders, and to the major Veterans service organizations.

## 20b. How does the Committee balance its membership?

The Committee is composed of war-zone Veterans, all of whom have shown some type of significant post-military career accomplishment in their respective communities. Among the membership are attorneys, health care and mental health providers, state directors of Veterans'

services, and other various professionals, all of whom collectivity represent the various branches of the U.S. Military. The Committee membership also maintains diversity of gender, ethnicity and geographical representation. The Committee provides a diversity of perspective and expertise indispensable to its function as a Veteran consumer representative body that reinforces VA's efforts to Improve the Veteran Experience and build their trust.

## 20c. How frequent and relevant are the Committee Meetings?

The Committee conducts at least two meetings each year. The input of this Committee continues to be positive, constructive, and helpful in informing VA's understanding of post-war readjustment problems and in advising the management of service delivery systems to meet the needs of returning war Veterans. The Committee contributes to quality improvements in VA programs in readjustment counseling, medical facility PTSD services, Veterans employment and family issues pertaining to readjustment, and resolving difficulties regarding compensation and disability for PTSD. The Committee's input also provides substantive contributions to improving Veterans' trust in and access to VA services. The significant level of utilization of VA programs in readjustment counseling, mental health and health care among the new Veteran populations who served in Afghanistan and Iraq suggests that this Committee's activities will be tremendously valuable to VA for the foreseeable future. In FY 2023, the Committee was able to meet three times, twice in person: November 2022 (Washington D.C.); February 2023 (San Diego CA ); and virtually in March 2023.

## 20d. Why can't the advice or information this committee provides be obtained elsewhere?

The Committee provides an organized forum of motivated Veterans of various backgrounds, demographics and areas of expertise who review VA services and benefits, and provide recommendations to the Secretary. The Committee's input represents that of well-informed and thoughtful consumer representatives who focus their attention on the effectiveness and coordination of VA and other agency services, with particular attention to the readjustment needs of Veterans returning from combat. The Committee's conclusions and recommendations are generated from testimonies of Veteran consumers, VA, other agency service providers, and various other program officials. The Committee also conducts thoughtful reviews of relevant research findings and program policy positions significant to Veteran services. VA service providers and management officials are sufficiently involved with ongoing issues of direct service delivery and program management to preclude this type of careful attention and review provided by the Committee regarding the interface between VA service providers and Veteran consumers. The Committee is the only organized external body that provides systematic review of Veterans' readjustment problems to include war-related PTSD. The Committee's input is directly relevant to building trust and positive experiences, and is of significant value for Suicide Prevention.

# 20e. Why is it necessary to close and/or partially closed committee meetings?

The Committee's meetings are open to the public, unless the Committee meets directly with Veteran consumers which would be closed in order to

protect the patient privacy and in accordance with the Government in the Sunshine Act (5 U.S.C. section 552b).

#### 21. Remarks

The Committee's twenty third Annual Report contained seven recommendations, however, Recommendation 1 contained 3 parts, Recommendation 2 contained five parts, Recommendation 3 contained 4 parts, Recommendation 4 contained five parts, Recommendation 5 contained four parts, Recommendation 6 contained 3 parts and Recommendation 7 contained three parts. Primarily focused on the post war readjustment of Veterans, and the further organizational development of the Readjustment Counseling Service (RCS) and the areas of needed collaborative alignment with VHA to ensure the continued success of the RCS Vet Center program mission for providing outreach and readjustment counseling to combat Veterans, Service members and their families. The response to report recommendations has been published and the committee will begin work toward composing the 24th report when they meet in November of 2023. The Committee recently completed a membership package and appointed six new members. Jessica Dunn was erroneously omitted from the FY20 ACR and her appointment term dates were reported incorrectly in the FY21 and FY22 ACRs, but her appointment term dates are now reported accurately.

### **Designated Federal Officer**

Richard Barbato Designated Federal Officer

Committee Members Start End Occupation Designation

Anderson, Joseph	01/19/2021	06/30/2024	Consultant	Special Government Employee (SGE) Member
Castles, John	06/27/2023	05/31/2026	Consultant	Special Government Employee (SGE) Member
Chitaphong, Khamkay	06/27/2023	05/31/2026	Clinical Social worker	Special Government Employee (SGE) Member
DeLuca, Abigail	06/27/2023	05/31/2026	Nurse	Special Government Employee (SGE) Member
Herke, Larry	08/15/2022	05/31/2025	State Director of Veteran Services	Special Government Employee (SGE) Member
Jacobs, Cheryl	06/27/2023	05/31/2026	Retired	Special Government Employee (SGE) Member
Marcotte, Viviana	08/15/2022	05/31/2025	Education	Special Government Employee (SGE) Member
Nystrom, Heather	08/15/2022	05/31/2025	Social Worker	Special Government Employee (SGE) Member
Pike, Isaac	08/15/2022	05/31/2025	Social Worker	Special Government Employee (SGE) Member
Thomas, Danica	06/27/2023	05/31/2026	Non-Profit Member	Special Government Employee (SGE) Member
Tyler, Nate	06/27/2023	05/31/2026	Tribal Leder	Special Government Employee (SGE) Member

**Number of Committee Members Listed: 11** 

### **Narrative Description**

The Congressional mandate of this Committee to assist VA to improve the post-war readjustment of Veterans who served in combat is central to VA. The Committee's recommendations contribute to facilitating Veterans' post-war transition to civilian life

and to the successful recovery of war-wounded Veterans.

# What are the most significant program outcomes associated with this committee?

	Checked if	
	Applies	
Improvements to health or safety		✓
Trust in government		✓
Major policy changes		✓
Advance in scientific research		✓
Effective grant making		
Improved service delivery		✓
Increased customer satisfaction		✓
Implementation of laws or regulatory		
requirements		Y
Other		✓

#### **Outcome Comments**

Based on the Committee membership being composed of Veteran leaders in their home communities, a positive outcome is enhancement of public relations for VA.

### What are the cost savings associated with this committee?

	Checked if Applies
None	✓
Unable to Determine	
Under \$100,000	
\$100,000 - \$500,000	
\$500,001 - \$1,000,000	
\$1,000,001 - \$5,000,000	
\$5,000,001 - \$10,000,000	
Over \$10,000,000	
Cost Savings Other	

### **Cost Savings Comments**

NA

What is the approximate <u>Number</u> of recommendations produced by this committee for the life of the committee?

#### **Number of Recommendations Comments**

This is a total of recommendations that VA concurred with or concurred-in-principle with on reports submitted from FY 2003 through FY 2023.

What is the approximate <u>Percentage</u> of these recommendations that have been or will be <u>Fully</u> implemented by the agency?

95%

#### % of Recommendations Fully Implemented Comments

Partial implementation of some recommendations is considered a positive outcome by the Committee.

What is the approximate <u>Percentage</u> of these recommendations that have been or will be <u>Partially</u> implemented by the agency?

5%

### % of Recommendations Partially Implemented Comments

All of the Committee's recommendations are given serious consideration by the agency and implemented to the extent feasible.

Does the agency provide the committee with feedback regarding actions taken to implement recommendations or advice offered?

Yes ✓	No	Not Applicable
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#### **Agency Feedback Comments**

Agency feedback is provided in writing in response to the Committee's reports. Feedback is also provided verbally from participating VA officials during the course of the Committee's meetings each year.

What other actions has the agency taken as a result of the committee's advice or recommendation?

	Checked if Applies
Reorganized Priorities	<b>Y</b>
Reallocated resources	✓
Issued new regulation	✓
Proposed legislation	✓
Approved grants or other payments	

Other	
Other	<b>X.</b>
Action Comments	
The Committee's conclusions and recomm	nendations have been referenced by the agency
in Congressional reports and hearing state	ements.
Is the Committee engaged in the review	of applications for grants?
Grant Review Comments	
NA	
How is access provided to the informat	ion for the Committee's documentation?
	Checked if Applies
Contact DFO	<b>×</b>
Online Agency Web Site	<b>~</b>
Online Committee Web Site	
Online GSA FACA Web Site	✓
Publications	✓

### **Access Comments**

Other

Committee members networking within their respective communities with other local community leaders provides additional informal access to the Committee's work.