

2017 Current Fiscal Year Report: The President's Management Advisory Board

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1. Department or Agency		2. Fiscal Year	
General Services Administration		2017	
3. Committee or Subcommittee		3b. GSA Committee No.	
The President's Management Advisory Board		76701	
4. Is this New During Fiscal Year?	5. Current Charter	6. Expected Renewal Date	7. Expected Term Date
No	12/05/2014	12/05/2016	09/30/2017
8a. Was Terminated During FiscalYear?	8b. Specific Termination Authority		8c. Actual Term Date
Yes	Executive Order 13708, dated 9/30/2015		09/30/2017
9. Agency Recommendation for Next FiscalYear	10a. Legislation Req to Terminate?	10b. Legislation Pending?	
Terminate	No	Not Applicable	
11. Establishment Authority	Presidential		
12. Specific Establishment Authority	13. Effective Date	14. Committee Type	14c. Presidential?
Executive Orders 13538 and 13591 and 13652 and 13708	04/19/2010	Continuing	Yes
15. Description of Committee	Other Committee		
16a. Total Number of Reports	No Reports for this FiscalYear		
17a. Open Meetings and Dates	17b. Closed Meetings and Dates	17c. Partially Closed Meetings and Dates	Other Activities
No Meetings	0	0	0

	Current FY	Next FY
18a(1). Personnel Pmts to Non-Federal Members	\$0.00	\$0.00
18a(2). Personnel Pmts to Federal Members	\$0.00	\$0.00
18a(3). Personnel Pmts to Federal Staff	\$0.00	\$0.00
18a(4). Personnel Pmts to Non-Member Consultants	\$0.00	\$0.00
18b(1). Travel and Per Diem to Non-Federal Members	\$0.00	\$0.00
18b(2). Travel and Per Diem to Federal Members	\$0.00	\$0.00
18b(3). Travel and Per Diem to Federal Staff	\$0.00	\$0.00
18b(4). Travel and Per Diem to Non-member Consultants	\$0.00	\$0.00

18c. Other(rents,user charges, graphics, printing, mail, etc.)	\$0.00	\$0.00
18d. Total	\$0.00	\$0.00
19. Federal Staff Support Years (FTE)	0.00	0.00

20a. How does the Committee accomplish its purpose?

PMAB will advise the President and the President’s Management Council (PMC) on a wide range of issues related to the development of effective strategies for the implementation of best business practices to improve Federal Government management and operation, with a particular focus on productivity, the application of technology, and customer service.

20b. How does the Committee balance its membership?

The PMAB will consist of not more than 18 members, one of whom shall be the Deputy Director for Management of the Office of Management and Budget (DDM). The DDM will serve as Chair of the PMAB. The remaining members will be appointed by the President, and will be distinguished citizens from outside the Federal Government who are qualified on the basis of a proven record of sound judgment in leading or governing large, complex, or innovative private sector corporations or entities and a range of top-level business experience in the areas of executive management, audit and finance, human resources and compensation, customer service, streamlining operations, and technology. Each of these members may be appointed as either a Special Government Employee or as a Representative Member, serving as a representative of his or her industry, trade group, public interest group or other organization or group.

20c. How frequent and relevant are the Committee Meetings?

It is estimated that the Board will meet approximately three times per fiscal year.

20d. Why can't the advice or information this committee provides be obtained elsewhere?

PMAB was established in accordance with Executive Order 13538 of April 19, 2010, and the provisions of the Federal Advisory Committee Act (FACA), as amended, 5 U.S.C. App.

20e. Why is it necessary to close and/or partially closed committee meetings?

The meetings will be open unless closed in accordance with The Government in the Sunshine Act, 5 U.S.C. Sec. 552b.

21. Remarks

PMAB did not meet in FY 2017, nor does it have any committee members. The Charter

expired on 12/05/2016. PMAB did not issue any formal recommendations in FY 2014. The committee did provide substantial informal advice and guidance in key areas of customer service, in support of the PMC members working on the customer service Cross-Agency Priority goal. PMAB's guidance in helping government officials to better leverage technology to improve the customer experience was very impactful. In addition, PMAB's feedback on a nascent awards and recognition program for top customer service providers in government led to major revisions in the program.

Designated Federal Officer

Stephen Brockelman DFO

Narrative Description

PMAB will advise the President and the President's Management Council (PMC) on a wide range of issues related to the development of effective strategies for the implementation of best business practices to improve Federal Government management and operation, with a particular focus on productivity, the application of technology, and customer service.

What are the most significant program outcomes associated with this committee?

Checked if Applies

- Improvements to health or safety
- Trust in government
- Major policy changes
- Advance in scientific research
- Effective grant making
- Improved service delivery
- Increased customer satisfaction
- Implementation of laws or regulatory requirements
- Other

Outcome Comments

PMAB continues to oversee the work completed in previous fiscal years, monitoring the progress achieved by the Federal Government in implementing the recommendations delivered. During FY 2015, the first set of President's Customer Service Awards were given out- an effort deriving from recommendations made by the PMAB. Additionally, PMAB members offered strategic guidance and recommendations to agencies as it relates to their employee engagement strategies, enhancement to the Strategic Sourcing,

the OMB FedStat process and implementation of the Federal Information Technology Acquisition Reform Act.

What are the cost savings associated with this committee?

Checked if Applies

- None
- Unable to Determine
- Under \$100,000
- \$100,000 - \$500,000
- \$500,001 - \$1,000,000
- \$1,000,001 - \$5,000,000
- \$5,000,001 - \$10,000,000
- Over \$10,000,000
- Cost Savings Other

Cost Savings Comments

While the PMAB did not issue formal recommendations in FY 2015, cost savings from their recommendations in FY 2011 and FY 2012 are still being realized. Specifically, the FY 2011 recommendations on IT portfolio management continue to be implemented as part of the PortfolioStat program being used by all major federal agencies to re-scope or terminate struggling IT projects. And the FY 2012 recommendations on strategic sourcing continue to be implemented government-wide, leading to significant cost savings through aggregated purchasing of various product and service categories across Federal agencies. The Real Property effort has also contributed to extreme cost savings. PMAB recommendations helped to shape OMB guidance with the Freeze the Footprint initiative. Through consolidation of existing federal office space or being more strategic with leasing space, cost savings have been seen as the cost per square foot declines.

What is the approximate Number of recommendations produced by this committee for the life of the committee?

24

Number of Recommendations Comments

PMAB did not meet in FY 2017. PMAB issued 12 official recommendations in FY 2011 and 12 more in FY 2012. As explained in the Recommendations/Justifications section, PMAB has not issued formal recommendations since, rather has provided valuable informal guidance and recommendations to the President's Management Council and the Office of Management and Budget. In FY15 PMAB's informal guidance and advice on customer service came to fruition and the the first set of President's Customer Service

awards being given out. Additionally, PMAB members offered guidance to the several agencies as part of the President's Management Council in response to agency efforts to improve employee engagement, strategies for implementation of the FITARA law, and ways to strengthen the OMB's FedStat process.

What is the approximate Percentage of these recommendations that have been or will be Fully implemented by the agency?

83%

% of Recommendations Fully Implemented Comments

All of the recommendations made in 2011 related to SES performance and development have been adopted and were further matured by the Executive Order released in December 2015. Three of the four recommendations made in 2011 around IT vendor management have been implemented. Best practices have been shared and review boards have been set up. This was realized through the establishment of Portfolio Stat, but has also be replicated at the agency level. All recommendations related to strategic sourcing have been implemented. Government-wide guidance has been issued to agencies on software and hardware purchases, pricing and vendor performance data has been captured and made available to agencies, and strategic sourcing hallways have been established to strengthen communication around strategic sourcing. Lastly, progress has been made on the implementation of recommendations related to improper payments. These efforts continue.

What is the approximate Percentage of these recommendations that have been or will be Partially implemented by the agency?

12%

% of Recommendations Partially Implemented Comments

While official pilots of IT vendor management offices in agencies were not set up as the 2011 recommendation suggested, several agencies have established these types of functions in their organizations and benefits are being realized. There continue to be efforts to improve improper payments, several aligning with the recommendations made by the PMAB in 2012.

Does the agency provide the committee with feedback regarding actions taken to implement recommendations or advice offered?

Yes No Not Applicable

Agency Feedback Comments

Through the President's Management Council and the Deputy Secretaries of the various agencies represented on the PMC, feedback is provided on the recommendations.

What other actions has the agency taken as a result of the committee's advice or recommendation?

	Checked if Applies
Reorganized Priorities	<input checked="" type="checkbox"/>
Reallocated resources	<input checked="" type="checkbox"/>
Issued new regulation	<input type="checkbox"/>
Proposed legislation	<input type="checkbox"/>
Approved grants or other payments	<input type="checkbox"/>
Other	<input type="checkbox"/>

Action Comments

Not Applicable

Is the Committee engaged in the review of applications for grants?

No

Grant Review Comments

NA

How is access provided to the information for the Committee's documentation?

	Checked if Applies
Contact DFO	<input checked="" type="checkbox"/>
Online Agency Web Site	<input type="checkbox"/>
Online Committee Web Site	<input type="checkbox"/>
Online GSA FACA Web Site	<input checked="" type="checkbox"/>
Publications	<input type="checkbox"/>
Other	<input type="checkbox"/>

Access Comments

The PMAB documents are not available at GSA.gov, rather they are included in the Obama Administration archives at

<https://search.archives.gov/search?utf8=%E2%9C%93&affiliate=obamawhitehouse&query=PM/>