

2021 Current Fiscal Year Report: Hospital Robocall Protection Group

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1. Department or Agency

Federal Communications
Commission

2. Fiscal Year

2021

3. Committee or Subcommittee

Hospital Robocall Protection Group

3b. GSA Committee

No.

84591

4. Is this New During Fiscal Year?

5. Current Charter

6. Expected Renewal Date

7. Expected Term Date

No 06/25/2020 06/25/2022

8a. Was Terminated During Fiscal Year?

Yes

8b. Specific Termination Authority

N/A

8c. Actual Term Date

01/14/2021

9. Agency Recommendation for Next Fiscal Year

Terminate

10a. Legislation Req to Terminate?

No

10b. Legislation Pending?

Not Applicable

11. Establishment Authority

Statutory (Congress Created)

12. Specific Establishment Authority

TRACED Act of Act of 2019,
Pub. L., 116-105, 133 Stat
3274

13. Effective Date

12/30/2019

14. Committee Type

Ad hoc

14c. Presidential?

No

15. Description of Committee

Other Committee

16a. Total Number of Reports

1

16b. Report Date

12/14/2020

Report Title

HRPG Report

Number of Committee Reports Listed: 1

17a.

Open

1 17b. Closed 0 17c. Partially Closed 0 Other Activities 0 17d. Total 1

Meetings and Dates

Purpose

Final meeting of the HRPG.

Start

12/14/2020

End

- 12/14/2020

Number of Committee Meetings Listed: 1

	Current FY	Next FY
18a(1). Personnel Pmts to Non-Federal Members	\$0.00	\$0.00
18a(2). Personnel Pmts to Federal Members	\$9,193.45	\$0.00
18a(3). Personnel Pmts to Federal Staff	\$154,938.00	\$0.00
18a(4). Personnel Pmts to Non-Member Consultants	\$0.00	\$0.00
18b(1). Travel and Per Diem to Non-Federal Members	\$0.00	\$0.00
18b(2). Travel and Per Diem to Federal Members	\$0.00	\$0.00
18b(3). Travel and Per Diem to Federal Staff	\$0.00	\$0.00
18b(4). Travel and Per Diem to Non-member Consultants	\$0.00	\$0.00
18c. Other(rents,user charges, graphics, printing, mail, etc.)	\$372.00	\$0.00
18d. Total	\$164,503.45	\$0.00
19. Federal Staff Support Years (FTE)	1.75	0.00

20a. How does the Committee accomplish its purpose?

The Hospital Robocall Protection Group ("HRPG") is established in accordance with the provisions of the Pallone-Thune Telephone Robocall Abuse Criminal Enforcement and Deterrence Act (Public Law No. 116-105, the TRACED Act). The mission of the HRPG is to issue best practices, not later than 180 days after establishment of the HRPG, regarding the following: (1) How voice service providers can better combat unlawful robocalls made to hospitals. (2) How hospitals can better protect themselves from such calls, including by

using unlawful robocall mitigation techniques. (3)
How the Federal Government and State
government can help combat such calls.

**20b. How does the Committee balance its
membership?**

Members will represent various entities with interests in telecommunications technology, unlawful robocall mitigation, consumer advocacy, and hospital administration. Members of the HRPG shall be selected by the Chairman of the Commission, in consultation with appropriate Commission staff. As required by section 14(b) of the TRACED Act, the HRPG shall be composed only of the following members: (1) An equal number of representatives from each of the following: (A) Voice service providers that serve hospitals. (B) Companies that focus on mitigating unlawful robocalls. (C) Consumer advocacy organizations. (D) Providers of one-way voice over internet protocol services described in section 14(e)(3)(B)(ii) of the TRACED Act. (E) Hospitals. (F) State government officials focused on combating unlawful robocalls. (2) One representative of the Commission. (3) One representative of the Federal Trade Commission. Members will be fairly balanced in terms of their technological experience, points of view, and fields of knowledge relevant to the HRPG. A member of the HRPG shall serve until the work of the HRPG, as required by the TRACED Act, is concluded, but in no case longer than two years. Based upon the categories of membership enumerated by the TRACED Act, appointments of membership will be for individuals to serve only as Representatives of their companies or organizations and no members shall be appointed to serve in their individual capacities (for their expertise) as special governmental employees

(SGEs). When the need arises to form subcommittees of the HRPG, members will be asked to serve as appropriate or to recommend representatives from their organizations. Other individuals from the public may also be invited to apply to serve on subcommittees as appropriate. The DFO, in consultation with the FCC Chairman, will monitor membership balance in the formation of subcommittees to ensure that the balance mirrors that of the HRPG itself.

20c. How frequent and relevant are the Committee Meetings?

The HRPG shall meet at least twice to effectuate its duties. The HRPG is also authorized to facilitate its work through informal subcommittees.

20d. Why can't the advice or information this committee provides be obtained elsewhere?

The HRPG is intended to provide an effective means for stakeholders to exchange ideas and develop recommendations and submit reports to the Chairman of the Federal Communications Commission in adherence to the HRPG's statutory responsibilities.

20e. Why is it necessary to close and/or partially closed committee meetings?

Not Applicable.

21. Remarks

The HRPG began in FY2020 and finished its work in FY2021.

Designated Federal Officer

Donna Cyrus Senior Attorney Advisor

Committee Members	Start	End	Occupation	Member Designation
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Breyault, John	07/14/2020	12/14/2020	VP, Public Policy, Telecom. and Fraud, National Consumers League	Representative Member
Carr, Brendan	07/14/2020	12/14/2020	Commissioner, Federal Communications Commission	Regular Government Employee (RGE) Member
Collier, Mark	07/14/2020	12/14/2020	Chief Technology Officer, SecureLogix	Representative Member
Cunningham, John	07/14/2020	12/14/2020	Director of Fraud Management, CenturyLink	Representative Member
DeLotto, Joseph	07/14/2020	12/14/2020	VP, Voice and Unified Comm. Products, Charter Comm.	Representative Member
Foss, Aaron	07/14/2020	12/14/2020	Founder and CEO, Nomorobo	Representative Member
Halley, Gunnar	07/14/2020	12/14/2020	Asst. General Counsel, CELA-Privacy & Regulatory Affairs, Microsoft	Representative Member
Halley, Patrick	07/14/2020	12/14/2020	Senior VP, Policy & Advocacy, US Telecom	Representative Member
Johnson, Creecy	07/14/2020	12/14/2020	Special Deputy Attorney General, North Carolina	Representative Member
Johnson, Rebekah	07/14/2020	12/14/2020	Attorney General's Office	
			Founder and CEO, Numeracle	Representative Member
Kahsai, Dawit	07/14/2020	12/14/2020	Senior Legislative Representative	Representative Member
Leech, Irene	07/14/2020	12/14/2020	Vice President, Consumer Federations of America	Representative Member

Lovich, Richard	07/14/2020	12/14/2020	Managing Partner, Law Offices of Stephenson, Acquisto & Colman and National Counsel, AAHAM	Representative Member
McCoy, David	07/14/2020	12/14/2020	Asst. Attorney General, Office of the Arkansas Attorney General	Representative Member
Naoum, Wissam	07/14/2020	12/14/2020	Asst. Attorney General, Michigan Dept. of Attorney General	Representative Member
Phillips, Noah	07/14/2020	12/14/2020	Commissioner, Federal Trade Commission	Regular Government Employee (RGE) Member
Riggi, John	07/14/2020	12/14/2020	Senior Advisor, Cybersecurity and Risk, American Hospital Association	Representative Member
Shipley, Chris	07/14/2020	12/14/2020	Attorney and Policy Advisor, INCOMPAS	Representative Member
Summitt, Dave	07/14/2020	12/14/2020	Chief Information Security Officer, Moffitt Cancer Center	Representative Member
Vandeloop, Linda	07/14/2020	12/14/2020	Asst. Vice President, Federal Regulatory, AT&T	Representative Member

Number of Committee Members Listed: 20

Narrative Description

The Hospital Robocall Protection Group ("HRPG") is established in accordance with the provisions of the Pallone-Thune Telephone Robocall Abuse Criminal Enforcement and Deterrence Act (Public Law No. 116-105, the TRACED Act). The mission of the HRPG is to issue best practices, not later than 180 days after establishment of the HRPG, regarding the following: (1) How voice service providers can better combat unlawful robocalls made to hospitals.

(2) How hospitals can better protect themselves from such calls, including by using unlawful robocall mitigation techniques. (3) How the Federal Government and State government can help combat such calls.

What are the most significant program outcomes associated with this committee?

Checked if
Applies

Improvements to health or safety	<input checked="" type="checkbox"/>
Trust in government	<input checked="" type="checkbox"/>
Major policy changes	<input checked="" type="checkbox"/>
Advance in scientific research	<input type="checkbox"/>
Effective grant making	<input type="checkbox"/>
Improved service delivery	<input checked="" type="checkbox"/>
Increased customer satisfaction	<input checked="" type="checkbox"/>
Implementation of laws or regulatory requirements	<input type="checkbox"/>
Other	<input type="checkbox"/>

Outcome Comments

Unable to determine

What are the cost savings associated with this committee?

Checked if Applies

None	<input type="checkbox"/>
Unable to Determine	<input checked="" type="checkbox"/>
Under \$100,000	<input type="checkbox"/>
\$100,000 - \$500,000	<input type="checkbox"/>
\$500,001 - \$1,000,000	<input type="checkbox"/>
\$1,000,001 - \$5,000,000	<input type="checkbox"/>
\$5,000,001 - \$10,000,000	<input type="checkbox"/>
Over \$10,000,000	<input type="checkbox"/>
Cost Savings Other	<input type="checkbox"/>

Cost Savings Comments

N/A

What is the approximate Number of recommendations produced by this committee for the life of the committee?

1

Number of Recommendations Comments

In accordance with the TRACED Act, the HRPB has issued a best practices recommendations report regarding the following: How voice service providers can better combat unlawful robocalls made to hospitals; How hospitals can better protect themselves from such calls, including by using unlawful robocall mitigation techniques; and How the Federal Government and State governments can help combat such calls.

What is the approximate Percentage of these recommendations that have been or will be Fully implemented by the agency?

0%

% of Recommendations Fully Implemented Comments

N/A

What is the approximate Percentage of these recommendations that have been or will be Partially implemented by the agency?

0%

% of Recommendations Partially Implemented Comments

N/A

Does the agency provide the committee with feedback regarding actions taken to implement recommendations or advice offered?

Yes ☐ No ☐ Not Applicable ☒

Agency Feedback Comments

N/A

What other actions has the agency taken as a result of the committee's advice or recommendation?

Checked if Applies

Reorganized Priorities	<input type="checkbox"/>
Reallocated resources	<input type="checkbox"/>
Issued new regulation	<input type="checkbox"/>
Proposed legislation	<input type="checkbox"/>

Approved grants or other payments

☐

Other

☐

Action Comments

N/A

Is the Committee engaged in the review of applications for grants?

No

Grant Review Comments

N/A

How is access provided to the information for the Committee's documentation?

Checked if Applies

Contact DFO

☒

Online Agency Web Site

☒

Online Committee Web Site

☒

Online GSA FACA Web Site

☐

Publications

☒

Other

☒

Access Comments

<https://www.fcc.gov/hospital-robocall-protection-group>